Disk Replacement Request

WINGS for learning

SUNBURST

You may receive a disk replacement, free of charge, for any disk that

- is lost or damaged during normal school use
- is defective
- has an updated version (check the *WINGS for learning/SUNBURST* catalog order form for a list of updated titles).

Fill out this form and send to:

WINGS for learning /SUNBURST
Customer Service
1600 Green Hills Road
P.O. Box 660002
Scotts Valley, CA 95067

Send new disk(s) for:

Program Name_____ Product # *(see disk title)*_____

Computer Type_____ Disk Size: ☐ 5.25-inch ☐ 3.5-inch

Replace how many disks?* _____ Original invoice number_____
(if available)

*Specify disk if multi-disk program.

Reason for replacing (check one and supply information, if disk defective):

☐ disk defective Comments:_____

☐ disk damaged _____

☐ disk lost _____

☐ wrong disk sent _____

☐ Update offered for this program.

(NOTE: Some updates require more computer memory than the original disk, e.g., Magic Slate II(128K) and Magic Slate(64K). See catalog description.)

☐ Original disk(s) enclosed with this form ☐ Will send original disk(s) after replacement

Send replacement disk(s) to:

Name _____

Position _____

Name of School _____

Address _____

_____ Zip_____

Phone _____

Please call our toll-free Customer Service number (800-321-7511) if:

- you believe there may be a bug in the program, to alert technical staff.
- you require your new disks immediately.